

**ITM Faculty Publications 2007-08**  
(Papers published in Journals and Conferences)

<b>31.Title</b>	Competency Based Training and Development for Retail Sector of India - A Generic Framework.
<b>Conference</b>	National Human Resources Conference: Dec 20 -21 st 2007Institute for Technology and Management Navi Mumbai
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<b>Abstract</b>	Optimism abounds India, with GDP reaching around 9% and service sector contributing around 55% to the growth. Looking at this scenario it is essential to understand the framework which would facilitate the human capital which has potential for actualizing the dream of transformed India. To develop this potential it is essential for the human resources managers of any organization of service sector in general and retail sector in particular (as this sector is large and highly manpower oriented) to develop the employees to the fullest. With this backdrop in mind this paper aims at developing a generic framework for competency based training and development and provides input for designing appropriate competency based tools and techniques with regard to the strategic training and development cycle.